

SUBJECT: CNP-M-A101824-03 CNP Planned Market System Maintenance – Final

NOTICE DATE: December 16, 2024

NOTICE TYPE: CNP-M-A101824-03 - Final

DAYS AFFECTED: Friday, December 13, 2024, from 10:00 PM CST - Monday, December 16, 2024, at 6:00 AM CST

SHORT DESCRIPTION: CenterPoint Energy has completed planned Market System Maintenance.

INTENDED AUDIENCE: All Market Participants

LONG DESCRIPTION: CenterPoint Energy has completed planned Market System Maintenance beginning Friday, December 13, 2024, from 10:00 PM CST through Monday, December 16, 2024. 6:00 AM CST.

The following impacts were expected:

- No impact to NAESB.
- No impact to On-Demand reads.
- 24/7 Reconnect for Non-Payments transactions were processed as normal.
 - Upon maintenance completion responses for 24/7 Reconnect for Non-Payments transactions were sent with the actual completion date and time.
- AMSR metered Premises requesting Saturday, December 14, 2024, Move-In (MVI), Move-Out (MVO) and/or Switch orders were scheduled for the next AMS Operational Date of Monday, December 16, 2024.
- For Emergency or Priority Move-Ins, where there are Lights Out, please follow the normal safety net process and copy your CenterPoint Energy Account Manager on the request.
- IVR Outage reporting was not available throughout this planned outage; callers will be directed to CNP's Call Center Agent to report outages.
- CRIP/UHIT application requests may have had a delay in responses.
- Weekend LSE Files (daily AMS data) delivery to ERCOT and Smart Meter Texas (SMT) were not delayed; LSE Files will process and delivered on their normal schedule.
- 867_03 and 810_02 transactions for Friday's billing period (12/13/2024) will not be sent until Monday morning, December 16, 2024.

ADDITIONAL INFORMATION: This is the final Market Notice regarding this planned maintenance.

CONTACT: If you have any questions regarding this notification, please send an email to cr.support@centerpointenergy.com.

Competitive Retailer Relations
CenterPoint Energy Houston Electric, LLC